



TRANSACTION + cbord®

Odyssey Direct to Quickcharge:
Migrating with Confidence



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This document offers recommended migration guidance for customers affected by the Transact + CBORD Odyssey End of Life (EOL) announcement. We understand that each customer’s environment, system configuration, and operational needs are unique. This resource is intended for informational purposes only. Customers are encouraged to carefully evaluate their options and determine the migration path that is best for them.

Introduction

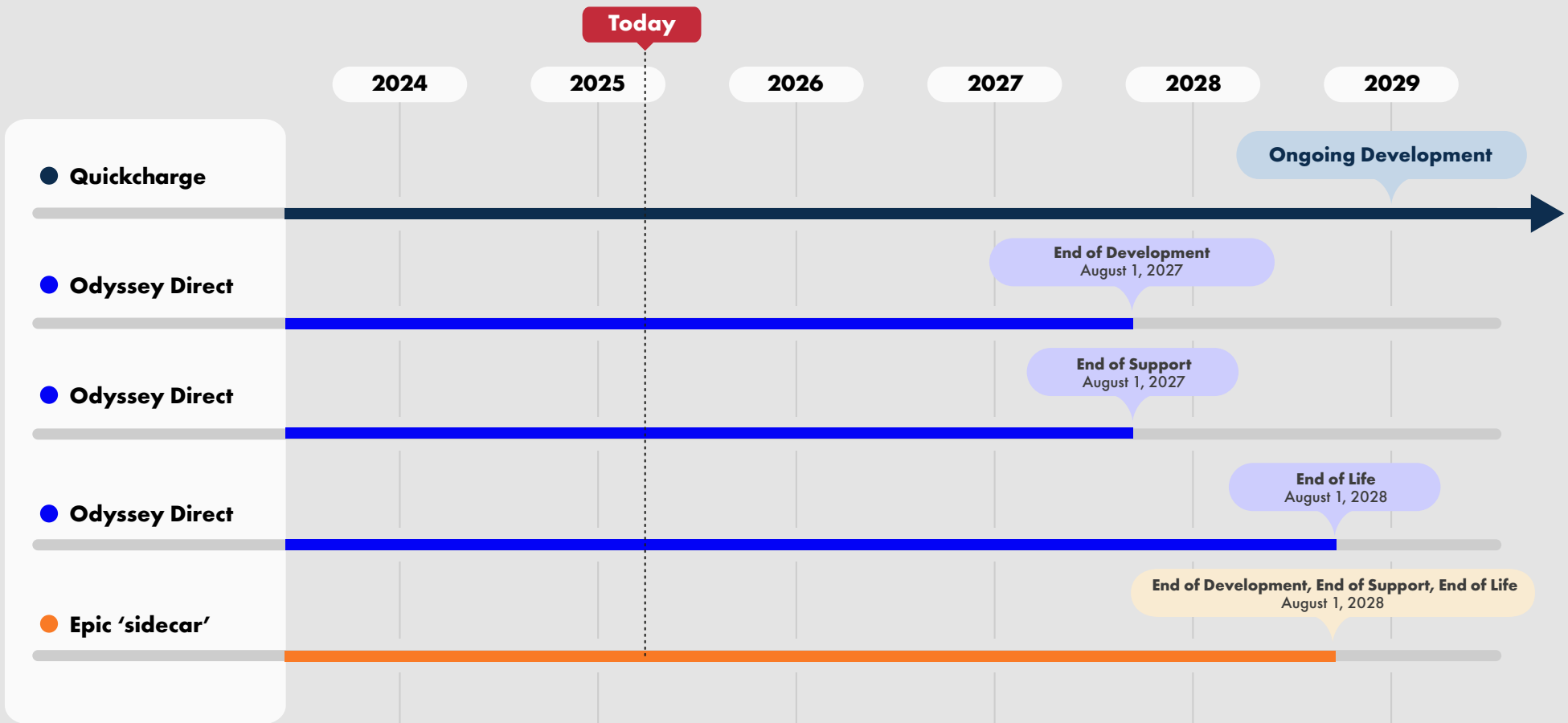
At Transact + CBORD, we're committed to providing innovative solutions. Consistent with this principle, we occasionally discontinue support for products that have surpassed their optimal lifespan and may pose risks to service levels or security. When products are retired, we offer a clear migration path to one of our next-generation solutions. To better serve you, we're retiring CBORD Odyssey and shifting our focus to Quickcharge—our cloud-based platform designed for healthcare and corporate foodservice. Quickcharge combines POS, cashless payments, loyalty,

self-ordering kiosk and mobile, kitchen order management, and digital signage in a single seamless platform.

To ensure a smooth transition, it's important to be aware of CBORD Odyssey's end-of-life dates and plan your migration in advance. By moving to Quickcharge now, you'll avoid service disruptions and gain access to our latest innovations, ongoing support, and a future-ready platform designed to meet your evolving needs. Our team is here to guide you every step of the way.



Key Dates

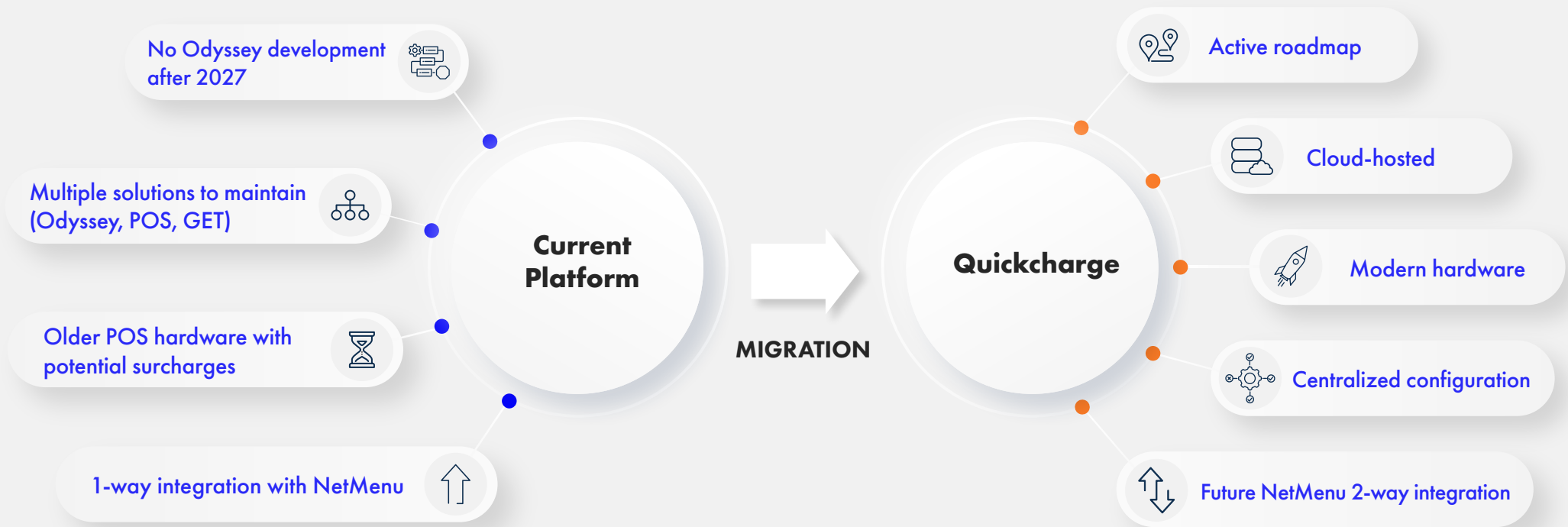


Definitions for Odyssey Direct

End of Development: There is no software development after this date, including bug fixes and security updates.

End of Support: Transact+ CBORD support team will not guarantee long-term stability or extend warranties beyond this date. Support will continue to communicate platform outages, perform basic troubleshooting, and make attempts to help clients maintain stability until the end-of-life date.

End of Life: Transact + CBORD will remove hosted solutions from production. Companies will lose access to Odyssey Direct after this date.



Benefits of Migrating to Quickcharge

Migrating to Quickcharge provides a seamless, future-ready solution. This cloud-based platform integrates POS, cashless payments, mobile and kiosk ordering, kitchen production,

and loyalty in one system. With our future development focused on Quickcharge, you'll benefit from continuous innovation and dedicated support, ensuring long-term success.

Quickcharge:

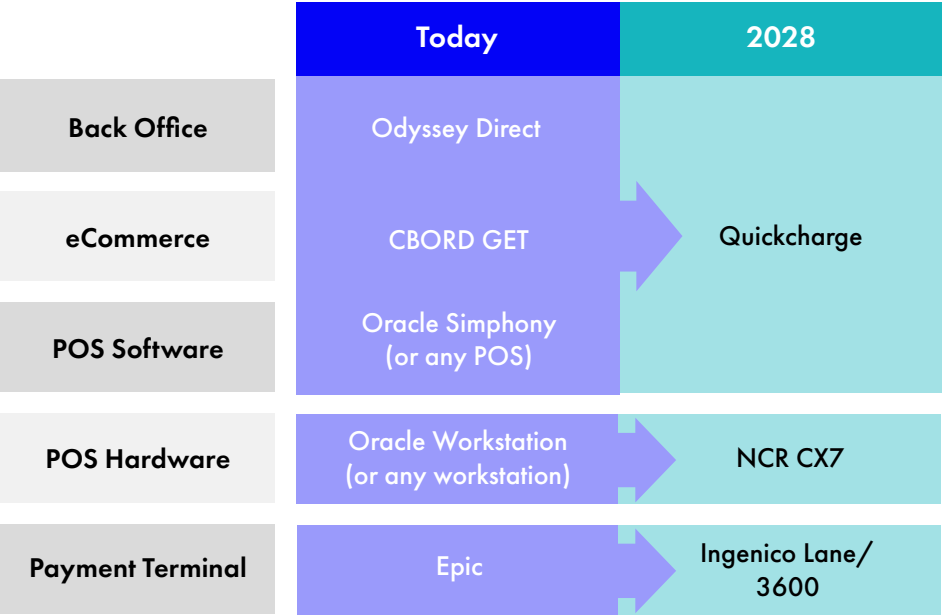
A single source of truth and system configuration across POS, cashless, self-service ordering, KDS, and mobile

Your migration path: for clients with Odyssey Direct (cloud)

Key date: Migrate before August 1, 2028

Preferred Migration:

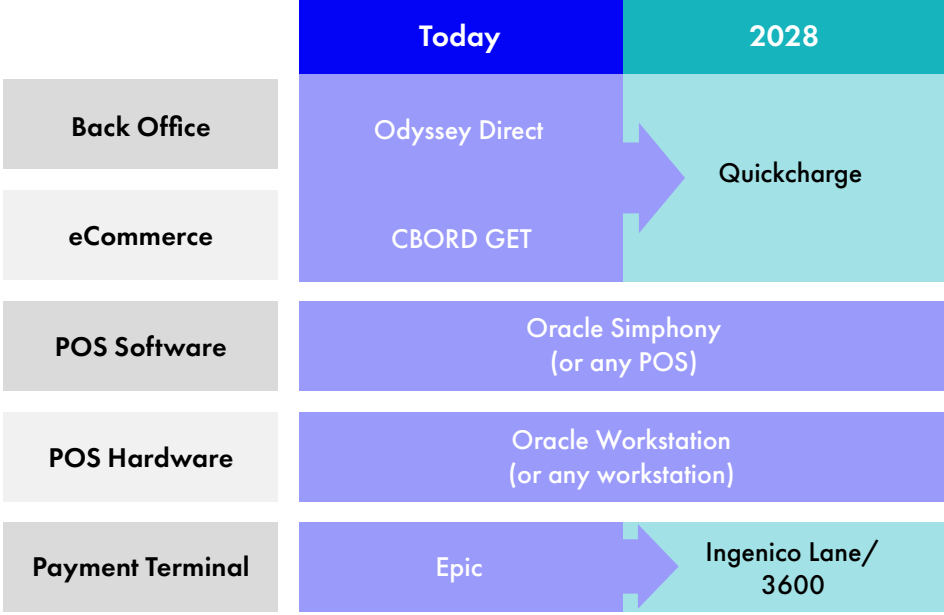
Changing Cashless, POS, and mobile to Quickcharge



This path gives you a unified platform with one source of truth and a single configuration across touchpoints. You'll gain new features across POS, cashless, mobile and kiosk ordering, and kitchen production—as well as newer hardware.

Alternate Migration:

Migrate Odyssey cashless (and GET mobile) to Quickcharge, keep your POS system.



This path involves fewer changes up front and allows you to keep your POS hardware/software. This path results in two separate host systems to be maintained independently (Quickcharge and your POS).

Quickcharge – your cloud-based platform for the future

Today's Functionality

Point of Sale



- POS Transactions
- Item master
- Menu management
- Item pricing/deals

Cashless Payments



- Patron management
- Cashless management
- Web/online sales
- Epic sidecar

Kiosk Ordering



- Browse menus
- Order customization
- Cashless payments
- Receipts

Kitchen Production



- Kitchen printers
- Kitchen display
- Order status

GET Mobile Ordering



- Pickup and delivery
- Add funds/deposits
- Loyalty
- Scan & go
- SSO/biometrics

Quickcharge has these features & more

Tomorrow's Functionality

- + Integrated loyalty
- + Item-specific limits tied to payment types
- + Giftshop inventory management

- + Virtual vouchers
- + Equipment rentals
- + Item limits
- + Mobile wallet

- + Item nutrition
- + Upsell at checkout
- + User feedback
- + Integrated loyalty
- + Modern UX/UI

- + Integrated Order Management (mobile & kiosk)
- + Rotating menus
- + Same platform as POS, cashless, kiosk, mobile

- + SMS notifications
- + Upsell at checkout
- + Same UI/UX as kiosk
- + Reservations

For questions, please reach out to your customer success manager directly.

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